

A LONG RUNNING INVESTMENT

by New Jersey American Water



NEW JERSEY
AMERICAN WATER

West Main Street Water Main Replacement Project to Start Soon

New Jersey American Water is about to begin a \$1.9 million investment project along West Main Street in Mendham Borough from Mountain Avenue to Ralston Hill Road in Mendham Township. This project will replace two aging cast iron water mains. The project includes installation of approximately 5,700 feet of 16-inch ductile iron pipe. The successful completion of this project will improve water service reliability, reduce service disruptions and increase water flows for household consumption as well as firefighting. The project represents a critical investment for the company in support of our commitment to provide customers with high-quality, reliable water service. The project will be completed by a qualified pipe contractor, Montana Construction.

As our neighbor and valued customer, we wanted to provide you with information on this investment project and address any questions you may have.

Start/End Dates/Work Hours

Weather permitting, New Jersey American Water's contractor will begin work the week of February 16. Signs will be posted at least one week before work will begin. This infrastructure improvement project is scheduled to be completed mid-May. Work hours will be from 9 a.m. - 4 p.m., Mondays through Fridays. Evening and weekend work is not expected for this project, unless directed by the local agencies. Please know our contractor will work to complete this important project as quickly as possible.

Traffic and Accessibility

Temporary traffic disruptions are expected during the installation of the new piping; traffic control will be coordinated with the local Mendham Borough and Mendham Township Police Departments. Service for trash, mail, school buses and emergency vehicles will be maintained during traffic disruptions.

Noise

With regard to noise related to the installation of the new piping, we will be taking measures



to minimize noise levels through noise containment. However, there will be some unavoidable noise associated with this project, so we do apologize in advance for any inconvenience that this may cause.

Site Maintenance/Safety

The project site will be maintained daily and cleaned each night before our contractor has completed work for the day. Be assured that crews will work safely, efficiently and diligently to complete the project.

Frequently Asked Questions and Answers

Why replace the existing pipe?

The existing cast iron water mains were installed before the 1940s and, based on their size and age, have reached the end of their useful life. The pipes will be replaced with ductile iron pipe that will result in enhanced water quality and improved service reliability. New Jersey American Water's commitment to providing high-quality, reliable water service requires continual investment in its water distribution system. At the same time, the cost of tap water remains about a penny per gallon - an exceptional value.

Will my water service be disrupted?

During construction, customers might experience occasional temporary service interruptions to their water service. Our crews will work as quickly as possible to shorten the length of these temporary inconveniences. We appreciate your patience and understanding during this project.

FOR MORE INFORMATION

Your safety, as well as the safety of your neighbors and our workers is important to us!

Should you have any questions or concerns about this project, please do not hesitate to contact our Customer Service Center at 1-800-272-1325 from 7 a.m. to 7 p.m. (24/7 for emergencies)

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